

DeltaVision Member Quick Facts

Insured vision plans from Northeast Delta Dental*



EyeMed
VISION CARE®

www.eyemedvisioncare.com
1-866-723-0513

EyeMed Vision Care Customer Service

- Phone: 1-866-723-0513
- Hours of Operation
 - Monday – Saturday 8 AM - 11 PM EST
 - Sunday 11 AM - 8 PM EST
 - Access to a live agent 99 hours per week
- Visit www.eyemedvisioncare.com to find information about your plan, vision wellness, commonly asked questions, and more.

On the Web - Find a Network Provider

- www.nedelta.com / DeltaVision tab
OR
- Directly to www.eyemedvisioncare.com or 1-866-723-0513

Claims In-Network

- Show your EyeMed ID card to the network provider to verify eligibility.
- The network provider completes all the paperwork and submits it to EyeMed for payment. Your responsibility is for the amount above the benefits provided by the plan at the time of service.

Claims Out-of-Network

- You will pay the bill in full then submit the claim to EyeMed utilizing the out-of-network claim form found at www.nedelta.com or www.eyemedvisioncare.com. You will be reimbursed at the non-network level of benefit.

Benefit or Claim Questions

- EyeMed Customer Service 1-866-723-0513

*DeltaVision is offered through Red Tree Insurance Company, Inc., an affiliate of the Northeast Delta Dental companies. These plans are administered in conjunction with EyeMed Vision Care, LLC and First American Administrators, Inc.